

## How to Get Technical Support

Technical support is available free of charge (unless you become a raging pain in the ...but that's another story) directly from Component. You can reach us by phone, fax, E-mail, and even regular, plain ol' snail mail.

**Note:** The absolutely best way to reach us is via E-mail. We recommend it as your first line of support. Of course, if you don't have E-mail or feel more comfortable talking to a real person, you may certainly call us on the phone.

### David Gewirtz (Publisher)

1-609-497-4501 (This is our main company phone.) If you have general or technical questions, call my office. I can best be reached at my CompuServe address (76004,2162), Internet: 76004.2162@compuserve.com. Please be sure to type "Attn: David Gewirtz" (minus the quotes) as the first line in the body of your message. We also offer a CompuServe support forum (see below).

### Holleran Greenburger (Author)

I'm busy creating more and greater icons (and a few that are truly sick and deranged). Therefore, I'd prefer you not contact me by telephone. I am, however, more than happy to chat with you over e-mail. I can best be reached at Component's CompuServe address (76004,2162), Internet: 76004.2162@compuserve.com. Please be sure to type "Attn: Holleran Greenburger" (minus the quotes) as the first line in the body of your message. While Component staff check mail constantly, I check mine somewhat less frequently. If you need something urgently, contact David or Denise directly.

### Denise Amrich (Customer Service)

1-609-497-4501 (This is our main company phone.) If you want to place an order, or have customer service, shipping or delivery questions, call me. I can best be reached at Component's CompuServe address (76004,2162), Internet: 76004.2162@compuserve.com. Please be sure to type "Attn: Denise Amrich" (minus the quotes) as the first line in the body of your message.

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Component maintains a support section on Compuserve in the Macintosh B Vendor's section. Type GO MACBVEN to visit the section.